

Chris Passmore | Associate Director

PROFESSIONAL PROFILE

Chris has been working in the insurance industry since 1984 and has specialised in the handling Employers, Public and Products Liability cases with Guardian Insurance. He became a Claims Inspector in 1990 which widened his role to include the investigation and reporting on these types of claims.

Chris transferred to the Liability Adjusting sector in 1996 when he joined Watershed Claims Services, continuing to investigate Employers, Public and Products Liability cases. He became Motor Liability Manager and was responsible for the investigation of serious and complex Motor Liability investigations, as well as managing a team of Liability Adjusters.

Chris joined The Liability Network in 2015 and has continued to investigate and handle all classes of Liability claims since then. He was promoted to Associate Director in April 2019.

PROFESSIONAL EXPERIENCE

EMPLOYERS LIABILITY

- Many complex claims involving serious personal injuries and fatalities
- Disease claims, including Asthma, DEEE, VWF and Deafness
- Interviewing witnesses in litigated and non-litigated cases and the preparation of Court Compliant Statements
- Obtaining documentation for disclosure

PUBLIC LIABILITY

- The investigation and handling of Public Liability cases involving property damage and personal injuries, including the security and fire suppression industries
- Policy Indemnity and Legal Liability
- Statement taking and witness preparation
- The assessment of quantum and negotiation of property damage cases to settlement
- Preparation and issuance of Declinature letters and preparing documents for PAD hearings

PRODUCTS LIABILITY

- The investigation and handling of claims that involve the failure of the product and resultant losses
- Investigation and handling of cases involving personal injury and property damage

MEDICAL MALPRACTICE

- Investigation of cases involving failed medical procedures in the aesthetics industry
- Investigation of cases emanating from Beauty Therapists of all types

PROPERTY CLAIMS

- Damage to property from insured perils
- Considering and reporting on Policy Indemnity issues
- Investigating and assessing quantum and proceeding towards negotiated settlement with Policyholders and Third Parties

MOTOR LIABILITY

- The handling and investigation of serious and complex personal injury cases
- An understanding of Policy Indemnity and how this can impact on insurers' Road Traffic Act liabilities
- An understanding of case law to result in the investigation, statement and locus covering all relevant issues
- Various multiple fatality cases

OTHER EXPERIENCE

- Presentation and training talks
- Coaching claims handlers